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## **NBDC COMMUNICATIONS**

STORIES, NEWS ARTICLES & PRESS RELEASES

### Intro Page

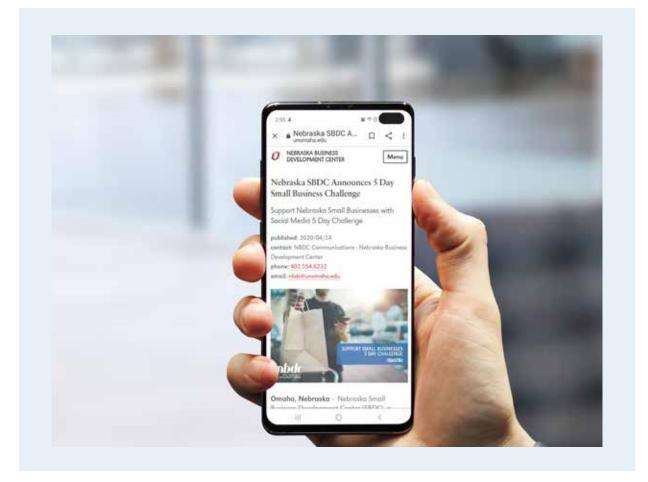
# Introduction

In order to understand NBDC Communications and how the communications team can disseminate information, we first need to have a basic understanding of vocabulary, terms and procedures.

When the NBDC team uses the same terminology and understands the roles and expecations of the communications team, we can collaborate more effectively.

In this document:

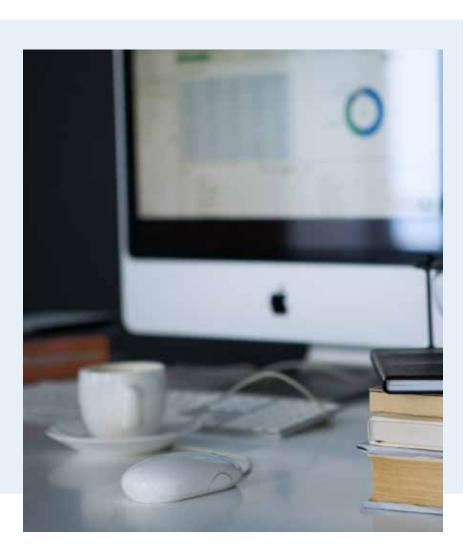
- We will define the terms and vocabulary currently used.
- Explore the current options for news-worthy content.
- Review procedures so team members understand expectations.

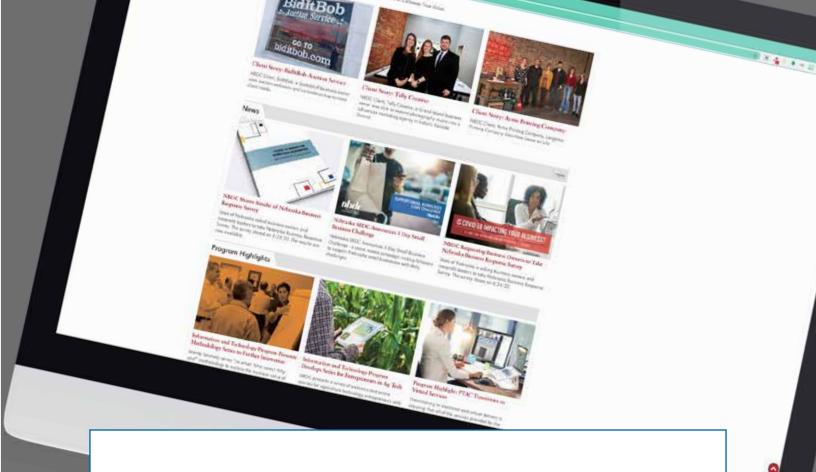


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## Vocabulary

So many labels! Let's break it down so we know what we're talking about.



# Vocabulary

Let's start with identifying the frequently used terms and labels used at NBDC: **Homepage:** The introductory page of a website, typically serving as a table of contents for the site and set as the default page on a browser. NBDC's Homepage showcases links to other pages on our site. We also display teasers to current news or stories that link to those pages.

**NBDC News Center:** This is a page on the NBDC site that hosts all of our news-worthy information. It is currently categorized by *Featured*, *News*, *Program Highlights* and *Media Mentions*. The *News* section automatically populates to the NBDC Homepage.

**Client Story:** Previously known as Success Stories. Stories about NBDC clients who have worked with an NBDC program within the past year and can demonstrate business success as an outcome of using NBDC services. These stories are found in the *Featured* section of the NBDC News Center.

Program Highlight Story: Stories that showcase an NBDC program's body of work, milestones, services or team member achievements (includes graduate assistants and student workers).
These stories are currently found in the *Program Highlights* section of the NBDC News Center.
News Article: This is any news-worthy story that is featured in our *News* section of the NBDC
News Center. By creating an article on our site, we can now share the link in an email, social media post on other websites or university pages. Ex. Maverick Daily.

**Press Release:** This is similar to a News Article, however, the intent is to share it via email to the Media Outlet\* contacts. The goal is that the story will be picked up and shared by a Media Outlet. There is a certain format required for the copy. A Press Release will also exist as a News Article on the NBDC News Center in the *News* section. Media Outlets rarely pick up Press Releases. This news has to be <u>high value</u>.

\*Media Outlet includes Nebraska newspapers, radio, and tv news stations.





## **Client Stories**

What are Client Stories?



# **Client Stories**

Client Stories provide social proof and establish trust. Client Stories are stories about NBDC clients who have worked with an NBDC program within the past year and can demonstrate business success as an outcome of using NBDC services. These stories are found in the *Featured* section of the NBDC News Center.





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Nows Sections

UNO News Center

Minerick Daily

Business Start + Growth + Dovernment Contracting + Incovation & Technology + Professional Development +

NU Connections

COLLEGE OF BUSINESS ADMINISTRATION Nebraska Business Development Center

About \*

Table Aller

**Client Story: Sound Works** 

Sound advice from NBDC helps employee buy Norfolk business.

published: 2020/08/10 contact: NBDC Communications phone: 402.554 NBDC (6232) email: nbdo@unomaha.otta

asarch Keywordst, fridDC SIDC SIDC SIDA Sinal Business Development Center SBA Business planning Nederasta business



Adaecolive Parts and Assessedies 
Histifuture Nethinks Economic Development District (VENEDD) Kers application 
MEREDD and bank Kers application

Jonathon Schahter was interested when he heard the owner of Sound Works, an automobile and manne sound and security technologies sales and initialization company, was contemplating selling his longtime Norfolk business.

But before he could become the new owner, Schahrer had to become an employee and learn every aspect of the business.

Schahrer worked as a salesmen and installer for Sound Works for about 16 months before he and his wife. Lora, hed gained enough inside knowledge to (red comfortable about becoming buyers. Still, they needed some sound advice, and they hamed to Lorent Kucera, director of the Nebraska Business Development Center (NBDC) office in Wayne. Kucera hed helped guide Sound Works' founder, Phil Zastrow, when he sharted the business in 1994.

Schahrer had been interested in servece and speakers aren he was young, "Before I could even drive, I was custom building speaker boxes to see what I could do to make them loader," he says: "I was from a family of carpenters, so it kind of came naturally."

He had never before owned a business, however, so bis banker suggested he meet with Kucera. "They had a colid business plan but neeted help securing financing," Kucera recolls, "They did approach a lender who was interested in financing the acquisition but feit the bank needed a Small Business Administration (SBA) guaranty. Since Jonathon was a current employee, I knew the SBA would need a business valuation.

"In order to save the Schahrers money, I suggested to the lender that we pursue an application with the Northeast Nebraska Economic. Development District (NENEDD) which would lower the bank's risk," Kuorra says. "The lender agreed, so I prepared the ophication for a NENEDD loan." The NENEDD and the bank approved the loan and the Schahrers took possession on Oct. 1, 2019.

Schahrer says the business experienced a downtum early in the coronavirus pandemic this spring but has since rebounded. "It was scary for a while, but now we are booked three weeks solid," he says

He credits Kucers and NBDC with being "extremely accommodating "No matter what, Loren has been quick to answer all of our questions and provide us tons of guidance," he says. "This is the first business I have ever bought, but I'm convinced if I had done it differently without Loren's advice, it wouldn't have gone as smoothly as it did."

Consultant	County State Senate District Congressional		Congressional District
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#### Join our email list!

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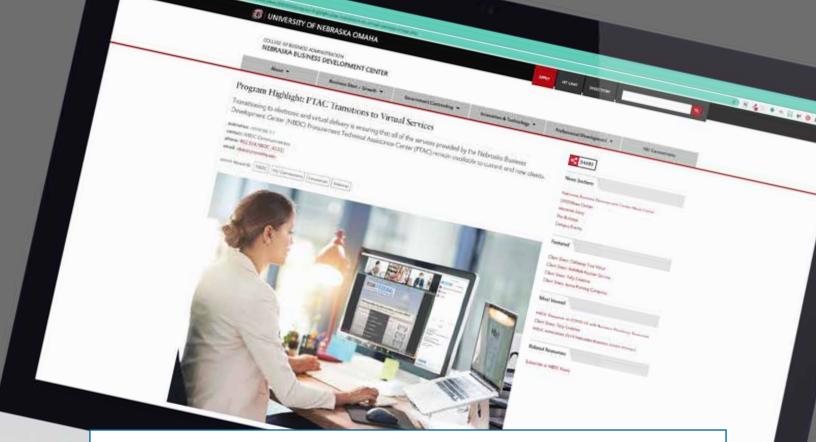
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The Bullione Campus Events Featured Client Story: Sound Works Olient Story: Eakes Offices Solutions Client Story: Kenth End Televenices Olient Story: Cellising True Value Most Viewed NBDC Responds to COVID-19 with Business Realiency Resources

Nebruska Business Development Cerner News Center

Resources Client Story Tally Creative NBDC Announces 2019 Nebraska Business Award Wennes

Related Resources Subscribe to NBDC News



## Program Highlight Stories

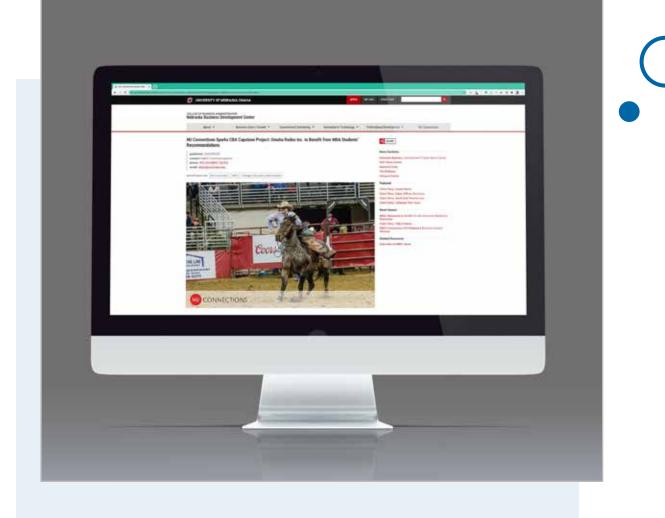
What are Program Highlight Stories?



# **Program Highlight Stories**

Just like Client Stories, Program Highlight Stories provide social proof and establish trust. Program Highlight Stories (Program Stories for short) showcase an NBDC program's body of work, milestones, services or team member achievements (includes graduate assistants and student workers).

These stories are found in the *Program Highlights* section of the NBDC News Center.





#### UNIVERSITY OF NEERASKA OMAHA

Nebraska Business Development Center

About \* Buseness Bart + Grieffe \* Governmen Constraining \* Innovations & Technology \* Professional Development \* HJ Concentration

#### NU Connections Sparks CBA Capstone Project: Omaha Rodeo Inc. to Benefit from MBA Students'

Recommendations published: 0000004/03

sootaart, NEOC Cleverantin and 402,554 NEOC (N222) and redd: glacymatha edu





Ornalia, Nobrania – The non-peell Gradia Rodeo inc. Instead several knowline sizes for improving its maduriting, self-procession and impercations precises by taking only in a capabilitie consulting project with treams of producting WDA students from the UNO College of listenase Administration (ISDA)

On the fooder. Previously beth, Service says the diversity of this makent werrs yielded a unique perspective, for the bette board manifester to contain "Some of the attackets had been to a nodeo and others had one," whereas "Some came at the preject from a business perspectime, among them a public exhibition perspective. Each brought have have background to the totale, we they presented them deep homeothy and an a professional way that we have have being body.

The project was sparked by NJ Connectors, a program that works the University of Netcode system to promote the wovers programs, services and resources that Nebraska basinesses can utilize to grow and diversity. BU Convectors is admonate of by the technolog Business Involvement Center (MRC) with all loar anyworkly campotes anticipating in program leadership and development

NBDC Date Divector and CDA Associated Dean Collectes Lang apole with Lyvetta Diriger a longitive Ontalia Rodon supporter and solument, alread the working goals of the Ontalia Rodon Dated of Ittentor6 and suggested Involving CDA MIA studients as consultants

We Consistent links the ensure of the University of Nebreaks system, including its faculty and moments with Superensees and the community to further economic greath? Lang saw. The terms, bringing a final set of system to the result facing the Omata Robe baselisted the organization and the student terms."

e source, MRA and/ords in their final connecter source) from them and are relatived with different organization to the upper This acquired knowledge is a pro-bono project. With this particular project, avere traine of eludinesis were forward to excit with Cer-Rodol and develop specific recommendations on noise different appendix of the organization. They were too by CMA Reflamma of Management links Sector Syster SP E

The student learns stituity net with Discust and other Orvatia Rodeo board matthes) who to saw of the experimential and tuatory of the Dinarta River City Robes. The board members shared the cognitization's abort term poats, grawith projections and states before of the VEA many.

Rememby known as the Air-Ban-Ren Rocks, the event was assistanted in 1547, Beginning in 2015, the Rockfall of Air San-Ben Hongstand Toroana low seals development and the seals aroun Sponsored by First National Bank Greater, the Professional Bank Develop Association (PRCA) attlated Directo Directory Annex is normally a two-night somail event each September It was cancelled this year duck the te concentration professional Bank Directory Annex in September 24525 2011 at DEVINABIL Contrat Director.

The serving projects concentrated tet providing a marketing plan for key target populations, Nevelaping matrics to available construinty i and take constructions inspect of the todos, centraling a disk to increase schet Arenia, revealing the todos center revolvening population, developing these, here and Tolynes plants for other rodos events, establishing as cognition order structure for the 501c3 sequences and developing these of a first purpose. For professional approximation, and developing as cognition order of the 501c3 sequences and developing the professional for professional approximations.

The Budeel train of Pat Havier, Kata Porto and Karlin Schüling was assed to it imagine and add value to the weaking Ornale Rode Chard Edu Membership conjum. The team surviyed partiest Charle Cab members, and assessed the period in these offend the UP membership.

In its frail presentation of Mainty, the team delivered assessit specific recommendations, including the creation of manifestiop time, and attracent prices, inscaparal and annual mombership gifts and discussion, a pre-robot invarie mombers and other yordy events.

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Wile Kulation, Abba Zimmer and Alexen Makes comprised the Malversk Marketing consulting states. The the inviewed demographic data from previous tokice purchases and created electronic service to field effective wave to market to the kine population and assess time all interest in the sound

The train's incommendations included focusing sary efforts on threatinging meanments in Oracles and summarizing group, particle coal methods, affrants with instanced use of focusi method. Offering approximation premis aution the todos meshand, othering group decloses to their conditions, and examples additional additional advances and results to developing partnerships with comparison between the terms of interests of interests to developing approximation provided to the terms of ter

"It was very news ting to have them all dones with us and pay. Here's eleven we want to go, from we want you to still up how to get the asys Kuroman, an account metager at a local medical staffing company. It there in the entitley user plassed with us withins, and y harvested some marketing proprietice as well as useful media apprentice."

Sowid Member Rold-Spence says participating for the project proved "very surfamilie" for the policy symmetry and the project proves that the same start. "The univery of students who took part multy represented free same properties and that give us all surface of projective and ideas. It was so excellent expension."

Demonst sear she was represent See NU Connections writes corporations and rempedits with the annershy's resources. "The propert is a ready prior example of that consist is action," she says. "Engaging statisets gives them waventing and makes a barter paremaking for all of us."

For more information about NU Consections, CLICK HERE







#### ENVIE 2 News Sections

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#### Featured Client Story Sound Hindus Client Story Lakes Officer Solutions

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## **News Articles**

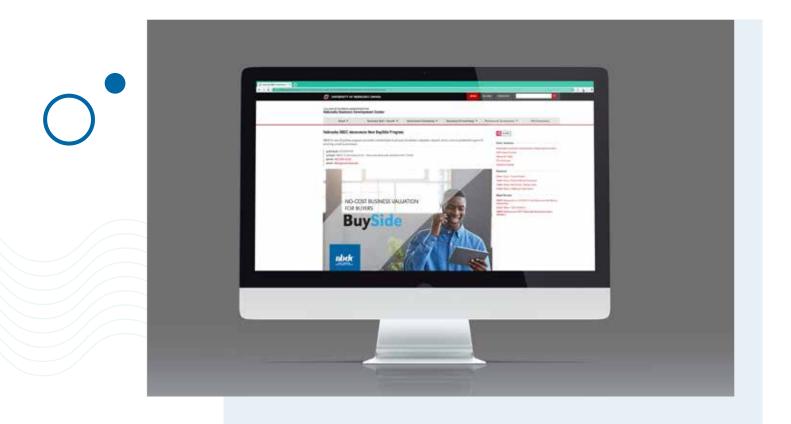
What are News Articles?



# **News Articles**

News Articles are time-sensitive, newsworthy stories that are featured in our *News* section of the NBDC News Center. These include announcements, service updates, new hires/promotions, award winners, etc. By creating an article on our site, we can now share the link in an email, social media post on other websites or university pages. UNO's *Maverick Daily*, the daily email that goes out to faculty and staff, can access these pages and easily share in the email.

- News Articles are displayed as a webpage on the NBDC News Center.
- News Articles added to the News section of the NBDC News Center automatically display on the NBDC homepage in the News and Events area.







Nebraska Business Development Center

Nebraska SBDC Announces New BuySide Program

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The reports are developed to a Fale Markel Value standary. They are appropriate fix-opportunity investigation, performance enables prochase exprement investigations between buyer and serier, and suggest of some leader featuring trajuette.

The summary reports are a scaled down version of the Despectement Business Valuation reports MIDC promites as and engagements. While the summary reports into yout be same to creat 50.4 fear traditional they are suitable for these traditional conversion framework programs.

By/Dee reports voluce consideration of appropriate asset, encome and market approaches and methods of valuation develop Each report is individually prepared by an experienced, involventialed valuation professional

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For multivalaemation about the DaySide program, Claik Herr. Oder Ingensell to also available to discuss the program is more detail 200.005.004 or expressing/park with 1% per started with the DaySide program is any of our confidential business consulting, will the 5000 Daysmay to find the nearest consultance.

#### About NEDC

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POPULAR SERVICES AND RESOURCES.

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Nebraska Business Development Center

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RESOURCES

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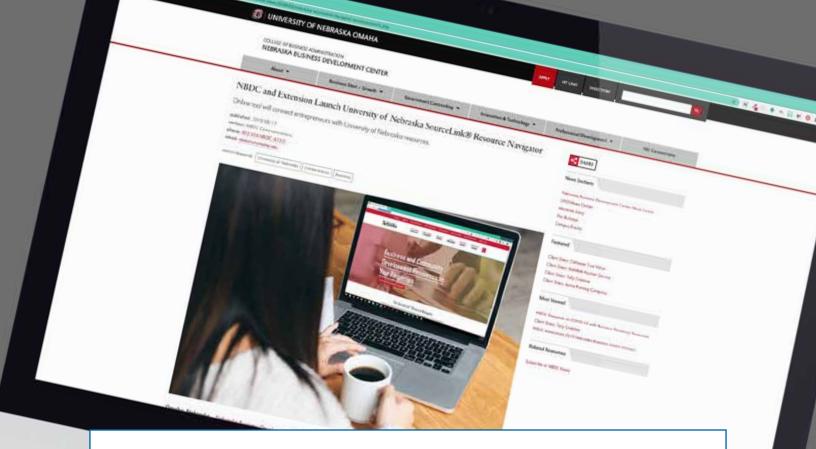


MOST STEPS



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## **Press Releases**

What are press releases?



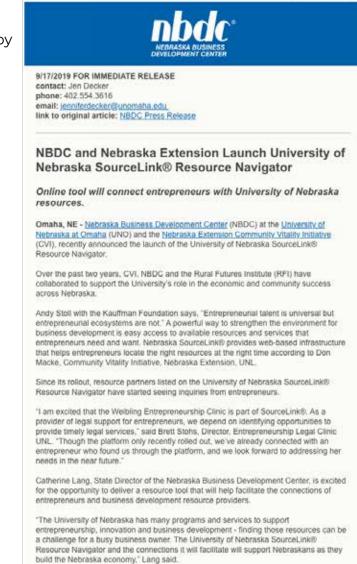
## **Press Releases**

This is similar to a News Article, however, the intent is to share it via email to the Media Outlet\* contacts. The goal is that the story will be picked up and shared by a Media Outlet to gain exposure and reach. A Press Release sent out via email will also exist as a News Article in the *News* section on the NBDC News Center. However, not all News Articles will be shared with Media Outlet Contacts. Media Outlets rarely pick up Press Releases. This news has to be high value.

There is a certain format required for the copy within the Press Release.

#### Press Release Format:

- Contact information and "For Immediate Release" at the top
- Title and italicized subheading to summarize the news
- News location and newspeg in opening line
- 2-3 paragraphs to add Information
- 1-2 Quotes from key stakeholders
- A "###" at the end
- Company description at bottom also called the Boilerplate



The long-term goal of the pilot is to add nonprofit resources partners outside of the

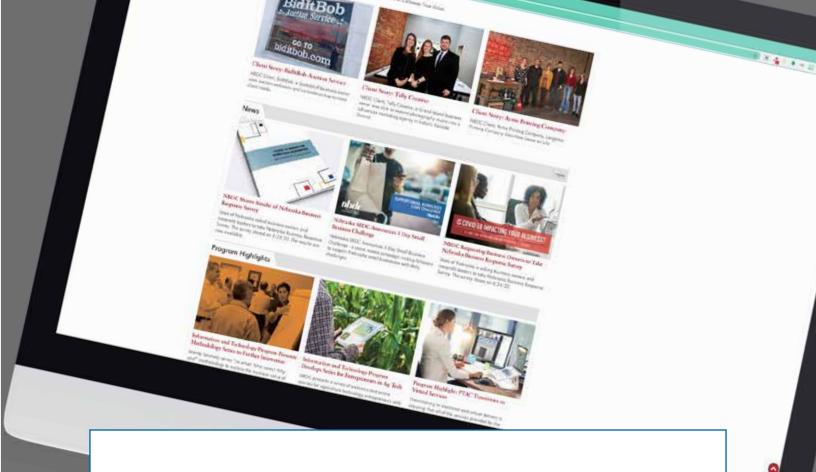
\*Media Outlet (the Press) includes Nebraska newspapers, radio, and tv news stations.



NEWS RELEASE



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## **Procedures**

How do we create and share this content?



## **Procedures**

In order to create content, we need to understand who does what and when. Let's dive in to see what the current process is for obtaining and sharing NBDC news and stories with the public.

#### **Digital Communications Team:**

Ellen Lincoln: print design, website, contract writer coordination Jen Decker: website, email, social media

Jerry Parriott: leadership, schedule management Nick Schinker: contract writer

#### **Client Story and Program Highlight Story**

NBDC uses an editorial calendar to plan for stories a year in advance. This calendar/schedule is a guide for staff accountability and expectations. However, as events and new opportunities present themselves, it's important to be flexible so we can share the most relevant stories as they happen. At minimum, we should have two new stories each month.

13 months					
Publication & Presentation Month	Program	Consultant	Client or topic	Identification due date	NB Meetir
January	SBDC	Aretha	Enlighten	8-Dec-20	11-Ja
	PTAC	Meghann	Genesis		
February	NBDC	Cathy	CARES Act	4-Jan-21	8-Fe
	SBDC	Craig	Client		
	Sourcelink	Scott	Program		
March	NBDC	Cathy	Awards	8-Feb-21	15-M
					Qrth
April	PTAC	Veronica	Program (video)	8-Mar-21	12-A
	SourceLink	Scott	Program		
	SBDC	Aretha	GA's (all GA's)		
May	SBDC	Charlie	Client	1-Apr-21	10-M
	FAST	Laura	Tech Transfer Day		
	NBDC	??	EEC/Partnerships		
June	SBDC	Spencer	Client	10-May-21	8-Ju
	PTAC	Quentin	Client		Qrth
	SourceLink	Scott	Program		
July	PTAC	Meghann	Client	7-Jun-21	12-Ju
	FAST	Sara	Ag Innovation		

- 1. Leadership meets to assign Client Stories & Program Highlight Stories for the upcoming calendar year. Typically 2 stories/month.
- Initial Identification Due. This is the date Ellen contacts the Program/ Consultant to identify the Client (Client Story) or Topic (Program Highlight Story).
  - a. Client Stories: Consultant contacts their Client to obtain consent for story. With consent:
    - i. Client is informed they will be contacted by our Contract Writer and interviewed.
    - ii. Consultant asks the Client to provide a high resolution image that

### Chapter 6 continued. . .

showcases their business, staff, signage, etc.

- b. Consultant provides to Ellen: Client's business
   name, point of contact, email, phone number and
   address. Ellen shares this with the Contract Writer.
- Contract Writer will interview all parties involved: NBDC staff, clients or partners and draft the story for Ellen. Approximately 2 weeks for turnaround.
- 4. Ellen shares submitted story with NBDC staff and/or Client for approval.
  - a. Client Stories require a signed media release via
     Adobe Sign and Ellen files accordingly.
  - b. Updates Client Stories spreadsheet.
- 5. Once story is approved, Jen creates a webpage for story using the News Article template to be displayed on the NBDC News Center.
  - a. Client Stories are added to the Featured section.
  - b. Program Highlight Stories are added to the *Program Highlights* section.
  - c. Order: newest story first.
  - d. Both Client and Program Highlight
     Stories are available in a professionally
     designed pdf format. Requests for those
     go to Ellen.
- Jen creates NBDC Newsletter using email template in HubSpot. Each month, the new stories are applied to the newsletter.
- Jen sends approved NBDC Newsletter email to stakeholders and subscriber list in HubSpot per the editorial calendar.
- Jen updates NBDC Homepage with new stories each month.
- 9. Consultant/Program presents their stories at the staff meeting/quarterly meeting per editorial calendar.



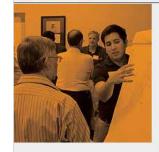


Client Story: Callaway True Value

NBDC client goes from employee to owner with the purchase of Callaway True Value.







Program Highlight: Information and Technology Program Presents Methodology Series to Further Innovation

Wendy Kennedy series "So what? Who cares? Why you?" methodology to explore the business value of new ideas in a peer-to-peer setting.

READ MORE



#### **News Article**

News is time sensitive. We strive to be very flexible with getting relevant and timely information out to the public. Below outlines the current procedures for News Articles.

- 1. Requests for News Articles go to Jen.
- 2. The Requester needs to provide to Jen the details:
  - a. Who, what, where, when, why, how.
  - b. Suggested copy or summary.
  - c. Quotes, links or files to help support the News Article.
- Jen creates a webpage for the News Article using the News Article template. Images must be 1200x800 pixels per University Communications.
- 4. Jen writes and formats article and publishes webpage to the *News* section of the NBDC News Center.
- 5. News Article URLS are shared via:
  - a. NBDC Newsletters & transactional emails
  - b. Social Media
  - c. Maverick Daily (UNO Staff & Faculty Newsletter)
  - d. Partner websites/Partner Social Media

#### **Press Release**

Press Releases take the traditional web-based News Article a step further. The copy from the online News Article is applied to the Press Release email template in HubSpot to be emailed to our Media Outlet Contact lists. We've been advised to limit our Press Releases to highvalue content.

- 1. Requests for Press Releases start with Jen.
- 2. Media Contacts are grouped by city. Requests require targeted cities.
- 3. Same instructions for a News Article applies.
- 4. Jen will publish News Article on NBDC News Center and email Press Release to Media Contacts.





Omaha, NE - Sebrasa, Business, Development, Center (NBDC) at the University of bistensia, at Centan (NNO) and the Nebraska, Extension, Continuety, Vitality Initiative (CVI), recently announced the learnsh of the University of Nebraska SourceLink® Resource Navigator.

Over the past-two years, CVI, NBDC and the Rural Futures Institute (RFI) have collaborated to support the University's role in the economic and community success across Netralata.

Andy Stoll with the Kauffman Foundation says, "Entrepreneural talent is universal but entrepreneural ecosystems are not." A powerful way to stengthen the environment for business development is easy access to anyilable resources and services that entrepreneurs need and want, Nebraska SourceLinko provides web-based intrastructure that helps entrepreneurs locate the right resources at the right time according to Don Macke, Community Vitally Initiative, Nebraska Extension, UNL.

Since its rollout, resource partners listed on the University of Nebraska SourceLink® Resource Navigator have started seeing inquiries from entrepreneurs.

"I am excited that the Webling Entrepreneurship Clinic is part of SourceLink®. As a provider of legis support for entrepreneurs, we depend on identifying opportunities to provide timely legisl services," said Errol Stols. Detector, Entrepreneurship Legis Clinic UNL, "Though the platform only recently rolled out, we've already connected with an entrepreneur who found us through the platform, and we look forward to adcressing her needs in the next future."

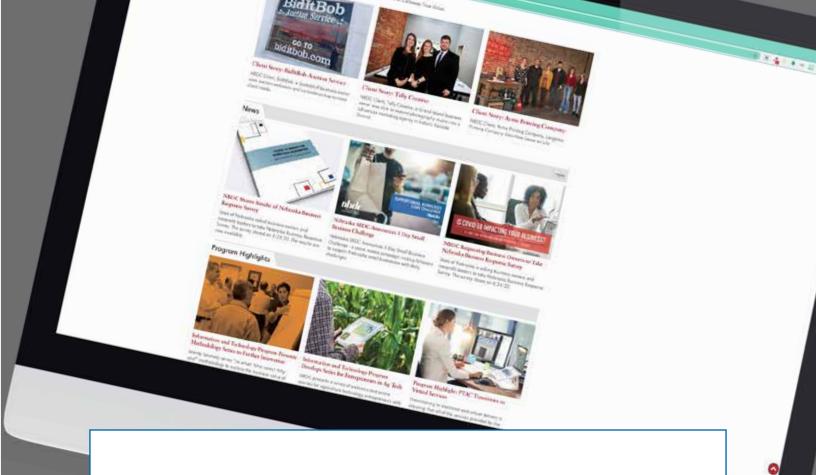
Catherne Lang. State Director of the Nebraska Business Development Center, is excited for the opportunity to deliver a resource toor third will help facilitate the connections of entrepresent and business development resource providers.

"The University of Nebraska has many programs and services to support entrepreneumsnip, innovation and business development - finding those resources can be a challenge for a busy business event. The University of Nebraska SourceUnik0 Resource Navigator and the corrections it will facilitate will support Nebraskans as they build the Nebraska economy." Lang said.

The long-term goal of the pilot is to add nonprofit resources partners outside of the university system & include a people-powered call center, blog postnys, and a calendar for regional and state events. Connecting entrepresental reseurces to communities, schools, and estimpteneeus is the intent of the Netraska Entreprineursity initiative.

To check out the lool, nampate to instraska edu/sourceine. For questions regarding the tool or the above mistalves, please contact Connie Hancock with CVL characock Signal adu or 302 a35 54-2.





# Closing

Final Thoughts



# Closing

Having a unified communications guide will support our efforts to continue to promote NBDC programs, services, news and share our clients' success with the public and our stakeholders.

With technology advancements, staff turnover, updated vocabulary, program changes, as well as, changes to NBDC objectives, it is advised this document be reviewed on an annual basis and if necessary, updated and shared with the NBDC team.

Last Modified: March 16, 2021 Author: Jen Decker



